

CASLIS TORONTO NEWS

~~CASLIS~~

Canadian Association of Special Libraries & Information Services, A Division of CLA, Canadian Library Association

From Our President

Greetings CASLIS Members.

It's hard to believe the program year is nearly half over! We've had 3 great programs so far, and there's more to come. The next big event on the horizon is the Holiday Social, coming up on Thursday December 4. Once again CASLIS Toronto will be joining our friends from SLA, THLA and other library associations as we come together to celebrate another year and another holiday season.

This year's event is at Joe Badali's and promises an evening of great food, door prizes, and good company. We hope you'll be able to join us. Detailed information is on our Web site at <http://www.caslistoronto.on.ca>

Our next event is in March, and you may think that CASLIS Toronto is hibernating with the bears over that time! No, the executive will still be busy planning the remainder of our program year.

One of the key activities that kicks into high gear come the new year will be the search for next year's executive. Please consider how you might be able to serve your association. There are many ways to get involved, without making a major time commitment. Look for more

information in early 2004.

Be sure to check the CASLIS Toronto website regularly for updates on programs, initiatives, and the executive search process

www.caslistoronto.on.ca

As always, comments, feedback, praise or concerns are welcome. Please contact me by phone or email. I'm eager to hear what you have to say.

Robyn Stockand
President, CASLIS Toronto
416 869 6763
robyn.stockand@nbfinancial.com

INSIDE

- 2 October Program
- 2 CASLIS National News
- 3 Web Watch

October Program Review

Fee-based research from a public library perspective.

Thursday, October 16, 2003

By Yasmin Khan

Christine MacDonald is the manager of IntelliSearch, which is a fee-based research service that is part of the Toronto Public Library system. Christine is involved in promoting the service to the larger community and oversees its day-to-day operations. Her extensive background in special libraries and varied work experience in the Toronto Public Library system have proven to be a great asset. Currently, there are two reference librarians that work at IntelliSearch. They receive a variety of research queries from businesses, students, geneologists, and other members of the community. Interesting questions have come from members of the film community requesting historical research for a specific time period which would help them with set design. Other questions have come from parents needing last minute assistance with their child's school project. Because of liability concerns, IntelliSearch does not take legal research questions in light of the complex liability issues.

Throughout our discussion, Christine has cautioned that making a profit by providing fee-based service may take a considerable amount of time because of the need to build up an established client base and market the fee-based service.

IntelliSearch welcomes business from the special library community. If your library needs the expertise of the extensive collection of the Toronto

Public Library, please contact Intellisearch: (Tel.) 416-393-7241, (Fax) 416-393-7169, or e-mail: intellisearch@tpl.toronto.on.ca. Check out their web site: http://www.tpl.toronto.on.ca/fee_index.jsp

CASLIS NATIONAL INITIATIVES

CASLIS Governance Review

Following up on last year's development of a strategic plan for the CASLIS division of CLA, a national Governance Committee is now examining the division's governance structure. The purpose is to update the structure with any changes stemming from the strategic planning process. The committee is national in scope and involves the incoming Presidents of all CASLIS Chapters, and is chaired by CASLIS National President, Tracey Palmer.

To this end, the Governance Committee will be:

- reviewing the current structure,
- reflecting on areas for improvement,
- seeking input from the chapter executives, and
- proposing changes at the next CASLIS National Annual General Meeting (to be held at CLA Annual Conference in Victoria next summer).

The Committee met for the first time in late-October, and will be meeting again at the end of November to discuss the current CASLIS constitution, bylaws, and guidelines. For more information about the Governance Committee and its activity, please contact Erika Steffer at esteffer@russellreynolds.com.

CASLIS National Executive Nominations

Interested in contributing to CASLIS? Consider running for a position on the CASLIS National Executive.

The Executive is currently seeking nominations for the following positions:

- Second VP (3-year term),
- Treasurer (2-year term), and
- Secretary (2-year term).

This is a wonderful way to get to know how CASLIS and CLA work, learn about the issues facing our organization and profession, gain board decision-making experience, work with people from across Canada, and give something back to your profession. Toronto chapter has contributed several CASLIS National Executive members over the years. For example, from the past 5 years: Tracey Palmer (President, 2002-04), Francesco Lai (President, 2000-02), Helen Kula (Director, 1999-02), Erika Steffer (Treasurer, 1998-00), and MaryLu Brennan (President, 1996-98).

If you plan to apply, submit your application to Mia Yen by January 10, 2004.

If you would like to receive a position description, application guidelines, or have questions about a role or the nomination process, please contact, Mia at mia.yen@dfait-maeci.gc.ca.

WEB WATCH

Negotiating Licenses for Electronic Resources

By Michel-Adrien Sheppard

I'm probably just as confused as the next person when it comes to deciphering the often intimidating language contained in contracts for electronic databases. Single user vs. multiple user vs. concurrent multiple user licenses, flat fee vs. transactional fee vs. hourly fee vs. combo fee licenses, rights to download vs. rights to redistribute content, ... The mind boggles, the eyes glaze over, the knees weaken. But there is help out there. Here are some places online to find advice (or a shoulder to cry on when the walls come tumbling down around you because the license says 'you can't do that!')

Licensing Models

<http://www.licensingmodels.com/>

This site includes generic model licenses for electronic journals. The text of each license, together with the detailed commentary and guidance for use on each, has been developed as a result of extensive consultation with users in the publishing, vendor and library communities. A number of publishers have adopted these licenses as a model.

LIBLICENSE

<http://www.library.yale.edu/~license/index.shtml>

LIBLICENSE discusses the whole spectrum of licensing electronic resources from the librarian's perspective. Extensive resources page, model licenses, bibliography, discussion list. From Yale University.

Licensing Principles

<http://www.arl.org/scomm/licensing/principles.html>

The American Association of Law Libraries, American Library Association, Association of Academic Health Sciences Libraries, Association of Research Libraries, Medical Library Association, and Special Libraries Association have combined to develop a statement of principles: "The intent of this document is two-fold: to guide libraries in negotiating license agreements for access to electronic resources, and to provide licensors with a

sense of the issues of importance to libraries and their user communities in such negotiations."

IFLA Licensing Principles

<http://www.ifla.org/V/ebpb/copy.htm#1>

The International Federation of Library Associations and Institutions Committee on Copyright and other Legal Matters presents a set of basic principles that should prevail in the contractual relationship and written contracts between libraries and information providers.

Electronic Resources in Libraries - ERIL

<http://www.arches.uga.edu/~jconger/ERIL/>

ERIL is a forum for discussion of the practical aspects of handling electronic resources. Issues covered could include: collection development policy, electronic journal holdings, use statistics, licensing and negotiation, product set-up and maintenance, and specific product issues.

"Tips on Negotiating Licenses for Electronic Products"

<http://www.freepint.com/issues/180903.htm#tips>

A recent article by Paul Pedley, head of research, Economist Intelligence Unit, in Free Pint no.145, Sept 18, 2003

From the "And they all lived happily everafter" department

In the last issue, we reported that OCLC had sued a New York hotel for trademark infringement. The Library Hotel numbers its guest rooms and stocks them with books according to Melvil Dewey's library classification system, owned by OCLC. Each floor is devoted to one of the 10 main categories of knowledge in the Dewey system. And guests can request a specific floor or themed room, furnished with the corresponding books. The most popular request at the hotel: erotica.

Well, there has been a settlement in the case. The hotel "*will receive permission from OCLC to use the Dewey Decimal Classification trademarks in its hotel and in its marketing materials, with an acknowledgment that OCLC is the owner of the Dewey trademarks. The Library Hotel will make a financial donation to a non-profit organization that promotes reading by children*"

<http://www.oclc.org/news/releases/20031124.htm>

From the "It's the holidays dammit, we must all be happy, happy, happy" department

Found these resources on how to deal with holiday stress on the SiteLines Web site (<http://workingfaster.com/sitelines/>), created and maintained by well-known Canadian Web search trainer Rita Vine:

Stress Management: Managing Holiday Travel Stress

<http://stress.about.com/library/weekly/aa111600a.htm>

Provides basic tips for managing stress while traveling by car and airplane during the holiday season. Includes information on planning before traveling, and advice for parents of young children. Maintained for About.com by "a physician, researcher, and writer with an interest in stress and its effects on the human body."

Family and Relationships: Get the Facts – Coping with Holiday Stress

<http://helping.apa.org/family/holiday.html>

Questions and answers about coping with stress and family problems during the holiday season (Halloween through Christmas). By psychologist Dorothy Cantor, a former president of the American Psychological Association (APA).

CASLIS Toronto Listserv

Members are encouraged to subscribe to the Toronto Chapter's unmoderated discussion group. The list provides a forum for discussion topics of interest to Canadian information professionals working in special libraries. The listserv is hosted by Yahoo! Groups.

TO SUBSCRIBE: Send a message to caslistoronto-subscribe@yahoogroups.com

After subscribing, you may receive a message saying that your e-mail address has been rejected. Do not fear! Yahoo Groups will only accept invited members to join their groups. Astrid Lange will review your e-mail and sign you up.

For more information, see the CASLIS website at : <http://www.caslistoronto.on.ca/Listserv5.html>

CASLIS Toronto Electronically

Stay on top of what's happening with CASLIS Toronto. Get advance notice of meetings and news of last minute changes.

See our Web site, www.caslistoronto.on.ca.

Get an electronic copy of the newsletter either on the Web site or by sending an email to Michel-Adrien Sheppard (criticalmass@idirect.com)

**TORONTO CASLIS EXECUTIVE
2003 - 2004**

President: Robyn Stockand robyn.stockand@nbfinancial.com	Past President: Jennifer McCreedy jennifer.mccreedy@hbc.com
Vice President: Erika Steffer ESteffer@russellreynolds.com	Secretary & Newsletter Michel-Adrien Sheppard criticalmass@idirect.com
Treasurer: Jennifer McCreedy (416) 256-3261 jennifer.mccreedy@hbc.com	FIS Student Liaison: Rani Pooran pooran@fis.utoronto.ca
Registration: Vicky Ly vy03@hotmail.com	Member-at-Large: Barbara Fingerote bfingero@mccarthy.ca
Facilities and Catering: Peggy Cameron MPggy57@aol.com	Meeting Director: Yasmin Khan ykhan@justice.gc.ca
Publicity & Listserv & Web site Astrid Lange info@caslistoronto.on.ca	Meeting Director: Laura Knapp lknapp@lexisnexis.ca
Meeting Director: Jeannie An an@rotman.utoronto.ca	Meeting Director: Margaret Williams mwilliams@cominfo.org